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|  |  [Learn about Janison’s online assessment platform](https://www.janison.com/online-assessment/online-assessment-platform/) |

35 key questions to evaluate an online assessment platform

## Scale and resilience

**Q: How many concurrent students can your platform handle for large-scale exams?**

**Q: Can your platform scale easily as our needs grow?**

**Q: How do you prevent freezing, crashing or other test interruptions?**

**Q: Do students need a stable internet connection to complete their tests?**

## Authoring and marking tests

**Q: Will my paper tests translate to your platform?**

**Q: Does the platform support branching tests or adaptive tests?**

**Q: What question/item types does your platform support?**

**Q: How does the authoring system work? Can it be customised?**

**Q: How does the item banking system work?**

**Q: How does your marking system work? Can it be customised?**

**Q: What marking modes does your platform allow?**

**Q: What marking quality controls can be applied?**

**Q: Can tests include multimedia like images, video, and audio?**

**Q: Can your platform accommodate different languages?**

## Test events

**Q: How are live exam events managed and invigilated?**

## Test experience

**Q: How do students access tests?**

**Q: How are students with disabilities accommodated?**

**Q: What test tools are available to students?**

**Q: How and when do students receive their results?**

**Q: How is cheating prevented for tests?**

## Security

**Q: What security protocols and processes do you have in place?**

**Q: How do you protect my items and assessments against theft?**

**Q: What user roles / permissions does your platform allow?**

## Remote proctoring

**Q: How does your remote proctoring software detect cheating?**

**Q: Can you customise what students can do during their tests?**

**Q: How are human proctors involved in your remotely-proctored tests?**

## Setup and services

**Q: How does the setup process work for your platform?**

**Q: What support or training do you provide for setting up the platform?**

**Q: What support is provided to students?**

**Q: Which parts of the exam can your company manage?**

## Reporting

**Q: What reports does your platform provide?**

**Q: Can I create custom reports?**

## Technical

**Q: What are the system requirements for test devices?**

**Q: Can your engineers customise the platform to meet our needs?**

**Q: Can your exam software integrate with other apps?**

**Q: How does your system use AI?**